

**ADULTS AND HEALTH SELECT COMMITTEE  
ACTIONS AND RECOMMENDATIONS TRACKER  
DECEMBER 2022**

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<b>KEY</b>			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

**Recommendations**

Meeting	Item	Recommendation	Responsible Officer/Member	Deadline	Progress Check On	Update/Response
3 March 2022	Primary Care Access [Item 7]	<b>AH 8/22:</b> The Select Committee agrees to explore how it can best share information about this work with citizens as and when relevant, helping to promote the associated engagement and co-design activity. The Surrey Heartlands team will link in with the Surrey County Council Communications team to help facilitate this.	Surrey Heartlands Primary Care team and Surrey County Council Communications team	5 April 2022	November 2022	<p>The Surrey Heartlands Primary Care team have confirmed that this work will take place over the next few weeks as part of the wider work around access, and they will be including Surrey County Council in developing communication and engagement plans.</p> <p>The co-design communication and engagement will be focused on the period following the current procurement processes, though there has been lots of patient engagement happening via their practices over the last few months</p>

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						as they have been developing their new enhanced access services.
23 June 2022	All-Age Autism Strategy Review [Item 5]	<b>AH 12/22:</b> For Learning Disabilities and Autism Leads at Surrey County Council and other partners involved in the strategy to raise further awareness of Autism amongst elements of the BAME/GRT community. To have an informal meeting on progress toward this in a future informal Adults and Health Select Committee meeting.	Hayley Connor, Director – Commissioning, CFLL (SCC)  Steve Hook, Assistant Director, LD&A (SCC)	N/A	N/A	The briefing is scheduled for 19 January 2023.

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		<b>AH 13/22:</b> For Learning Disabilities and Autism Leads at Surrey County Council to closely work with Surrey Heartlands and Frimley ICSs to ensure that knowledge and consideration of autism is emphasised in EDI training and as well as in EDI principles surrounding staff recruitment and work practices.		2 August 2022	December 2022	The Leads have been contacted for a response.
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		<b>AH 14/22:</b> For Learning Disabilities and Autism Leads at Surrey County Council and other partners involved in the strategy to adopt a meaningful co-production approach, a shared vision, resourcing and prompt timelines to implement the strategy, given that the success of the strategy will largely rest on being able to collaborate effectively with other partners.		2 August 2022	December 2022	The Leads have been contacted for a response.
		<b>AH 15/22:</b> Bring this item back to the Adults and Health Select Committee in an informal session, with specific updates on the <i>work with Employability</i> as well as the <i>preparations for the Adulthood Board Activities</i> .		N/A	N/A	The briefing is scheduled for 30 January 2023.

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Adult Social Care Complaints – October 2021 to March 2022 [Item 6]	<b>AH 18/22:</b> That a follow-up informal session is held to address/investigate how Issues of Concern are recorded and dealt with, as opposed to formal complaints.		N/A	N/A	An informal briefing has been arranged for 18 January 2023.
Mental Health Improvement Programme Stocktake after 12 months [Item 7]	<b>AH 20/22:</b> For Surrey Heartlands CCG, Surrey and Borders Partnership NHS Foundation Trust, and Surrey County Council to continue to campaign for a change in the National Allocation Formula that would accurately reflect some of the mental health issues faced by Surrey Residents.	Surrey Heartlands, Surrey and Borders Partnership, and Surrey County Council	2 August 2022	December 2022	Response:  We agree with this recommendation, which has the potential to affect funding flows in the longer term. System partners (including SaBP and SCC) have raised issues with the National Allocation Formula in regional and national forums and will continue to do so. We believe that our case will be stronger if we seek the support of other systems who are similarly disadvantaged by the

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						<p>formula, and we will discuss the case for change with them.</p> <p>We appreciate the support of elected representatives in campaigning and believe that members would have a key role to play in any successful attempt to change the National Allocation Formula.</p> <p>A meeting will be arranged with the Scrutiny Officer to discuss this work further in due course.</p>
5 October 2022	Preparation for Winter Pressures [Item 5]	<p><b>AH 21/22:</b> For Surrey Heartlands ICS &amp; Frimley ICS to work towards a swift rolling out of comprehensive Cloud Based Telephony Systems across GP Surgeries throughout Surrey, and to provide a future update in</p>	<p>Surrey Heartlands ICS</p> <p>Frimley ICS</p>	N/A	N/A	<p>A response has been circulated to the Members.</p>

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		a formal Adults and Health Select Committee meeting on progress toward this.				
		<b>AH 22/22:</b> For Surrey Heartlands ICS, Frimley ICS, & SECamb, to implement and ensure there are support initiatives in place for the mental health of staff members, and to provide a future written update with qualitative and quantitative data to the Adults and Health Select Committee on progress toward this.	Surrey Heartlands ICS  Frimley ICS  SECamb	N/A	N/A	A response has been circulated to the Members.
		<b>AH 23/22:</b> For the Joint Executive Director Adult Social Care & Integrated Commissioning, Surrey Heartlands ICS, and Frimley ICS to work on improving Discharge-to-Asses processes and to address the funding	Liz Bruce, Joint Executive Director Adult Social Care and Integrated Commissioning	N/A	N/A	An informal briefing has been arranged for 19 December 2022 which will address those points.

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		issues therewithin; and to provide a more detailed update to the Adults and Health Select Committee in an informal meeting, on the details of Discharge-to-Assess processes & funding issues, and whether improvements have been achieved.	Surrey Heartlands ICS Frimley ICS			
		<b>AH 24/22:</b> For Surrey Heartlands ICS & SECamb, to ensure that staff utilising PaCCS and 111 services, are sufficiently trained to correctly assess patients and appropriately determine ensuing pathways; and to provide a written update to the Adults and Health Select Committee on this.	Surrey Heartlands ICS SECamb	N/A	N/A	A response has been circulated to the Members.



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		<b>AH 25/22:</b> For SECamb to address the concerns raised by the most recent CQC report, and to provide an update in an informal meeting to the Adults and Health Select Committee on the extent to which SECamb is addressing these concerns.	SECamb	N/A	N/A	A response has been circulated to the Members.
	Enabling You with Technology [Item 6]	<b>AH 26/22:</b> For the Head of Resources for Adult Social Care to ensure that further and more sustainable funding is secured for the Enabling You With Technology Programme, and to provide a future informal briefing to the Adults and Health Select Committee, on any efforts to secure further Funding for the Programme in light of the timelines surrounding existing sources of funding.	Toni Carney, Head of Resources (ASC)	18 November 2022	December 2022	The officers have been contacted for a response.

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		<b>AH 27/22:</b> For the Head of Resources for Adult Social Care to pursue data capture in order to analyse the implications of a variety of conditions of service users, so as to better tailor provision and gain a more detailed understanding of these conditions and the associated impacts.	Toni Carney, Head of Resources (ASC)	18 November 2022	December 2022	The officers have been contacted for a response.
	Mental Health Improvement Programme [Item 7]	<b>AH 28/22:</b> For the MHIP Digital and Data Workstream Lead to ensure to increase awareness of the Kooth system, and to ensure that it is increasingly enabling Children and Young People to access appropriate online support for their mental health; and to provide the Adults and Health Select Committee with a future written update on this.	Liz Williams and Kate Barker, Joint Strategic Commissioning Convenors  Surrey and Borders Partnership	18 November 2022	December 2022	The officers are preparing a response.

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		<b>AH 29/22:</b> For the Joint Executive Director for Adult Social Care and Integrated Commissioning and Surrey and Borders Partnership, to develop a robust process to deal with complaints as well as Issues of Concern regarding mental health services, and to provide a written update to the Adults and Health Select Committee on progress toward this.	Liz Bruce, Joint Executive Director for Adult Social Care and Integrated Commissioning  Surrey and Borders Partnership	18 November 2022	December 2022	The officers are preparing a response.
		<b>AH 30/22:</b> For the Mental Health System Delivery Board to use quantitative and qualitative data to direct the decision making process of the Mental Health Improvement Programme; and to update the Adults and Health Select Committee in a future formal meeting, on imminent/ensuing	The Mental Health System Delivery Board	18 November 2022	December 2022	The officers are preparing a response.

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		Mental Health System Delivery Board decisions on how to plan the delivery of the Mental Health Improvement Plan, and on what data was utilised to direct these decisions.				
2 November 2022	The Accommodation with Care and Support Strategy Progress Update [Item 5]	<b>AH 36/22:</b> For Accommodation with Care and Support Strategy Leads at Surrey County Council to ensure that Extra Care and Supported Independent Living Accommodation is genuinely affordable in line with welfare benefits for individuals who qualify for such accommodation, and to provide a <b>future written update</b> to the Adults and Health Select Committee on this.	Accommodation with Care and Support Strategy Leads at Surrey County Council	12 December 2022	12 December 2022	The officers have been contacted for a response.
		<b>AH 37/22:</b> For Accommodation with Care and Support Strategy Leads at Surrey County Council to develop explicit	Accommodation with Care and Support Strategy	12 December 2022	12 December 2022	The officers have been contacted for a response.

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		plans on the specific and specialised facilities that will be available within the context of the Extra Care and Supported Independent Living Facilities/sites, and to provide a <b>future written update</b> to the Adults and Health Select Committee on this, including on what is included in the rent and what is chargeable.	Leads at Surrey County Council			
	Surrey All Age Mental Health Investment Fund Programme: Update on Phasing of Implementation Planning [Item 6]	<b>AH 38/22:</b> For the Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors to continue to work closely with Frimley Health and Care Integrated Care System and other relevant organisations to participate in funding contributions for the Mental Health Investment Fund.	The Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors	12 December 2022	12 December 2022	The officers have been contacted for a response.

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		<b>AH 39/22:</b> For the Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors to ensure that the decision-making parameters and priorities of the Mental Health Investment Fund, are closely aligned with priorities determined by the Mental Health Improvement Plan.	The Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors	12 December 2022	12 December 2022	The officers have been contacted for a response.
		<b>AH 40/22:</b> For the Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors to formulate a focused list of criteria to determine the priorities and geographical spread involved in making parameters for the Mental Health Investment Fund.	The Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors	12 December 2022	12 December 2022	The officers have been contacted for a response.

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		<b>AH 41/22:</b> For the Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors to recognise that tackling social isolation is amongst the key priorities of the Mental Health Investment Fund, and that measures are taken to tackle such isolation.	The Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors	12 December 2022	12 December 2022	The officers have been contacted for a response.
		<b>AH 42/22:</b> For the Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors to provide a <b>report and future update</b> to the Adults and Health Select Committee on progress made on all the above in a <b>formal</b> select committee meeting.	The Joint Executive Director for Public Service Reform & the Joint Strategic Commissioning Convenors	12 December 2022	12 December 2022	The officers have been contacted for a response.

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**Actions**

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17 December 2020	Scrutiny of 2021/22 Draft Budget and Medium-Term Financial Strategy to 2025/26 [Item 5]	<b>AH 2/20:</b> Democratic Services officers to look into the possibility of organising for Members to visit Learning Disabilities and Autism services (whether remotely or in person).	Scrutiny Officer, Democratic Services Assistant	January 2021	December 2022	These visits are being looked into by officers.
16 December 2021	Scrutiny of 2022/23 Draft Budget and MTFs to 2026/27 [Item 5]	<b>AH 5/21:</b> The Cabinet Member for Adults and Health to feed back to the Select Committee her views and findings of the care home shadowing work she will be undertaking.	Sinead Mooney, Cabinet Member for Adults and Health	January 2022	December 2022	<b><u>Interim update:</u></b> <ul style="list-style-type: none"> <li>Footage captured as part of shadowing visits to three care settings – the Pines (Active Prospects) in Redhill, Ashton Manor Nursing Home in Farnham and the Grange Centre, Bookham.</li> </ul>



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						<ul style="list-style-type: none"> <li>• Witnessed first-hand the compassion, dedication and skill of care workers, leading to a renewed appreciation for the work they do.</li> <li>• Gained insights into person-centred and preventative ways of working which are tailored to people’s strengths and aim to foster independence as far as needs allow.</li> <li>• Reinforced our position that the social care workforce needs to be properly supported including through training opportunities, a defined career path and higher wages in the short-term. These staff are the</li> </ul>
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						<p>heart of the social care sector and we need to ensure we have all the tools to encourage people to join and remain part of this workforce.</p> <ul style="list-style-type: none"> <li>The resulting films will aim to celebrate the care sector and highlight the importance of making sure adult social care receives the level of funding it needs. The films will also aim to contribute to social care recruitment goals while also broadening people's understanding of how social care works and how social care budgets are used to support vulnerable people so that no one is left behind.</li> </ul>
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23 June 2022	All-Age Autism Strategy Review [Item 5]	<b>AH 23/22:</b> The Director of Commissioning (CFLL) to provide additional information on annual reviews of EHC Plans.	Hayley Connor, Director – Commissioning, CFLL (SCC)	2 August 2022	December 2022	A response is being prepared.
5 October 2022	Preparation for Winter Pressures [Item 5]	<b>AH 32/22:</b> The Joint Chief Medical Officer to share data on the uptake of the influenza vaccine across NHS staff.	Dr Charlotte Caniff, Joint Chief Medical Officer (Surrey Heartlands)	N/A	N/A	A response has been circulated to the Members.
	Mental Health Improvement Programme [Item 7]	<b>AH 33/22:</b> The Joint Strategic Commissioning Convener, Children and all age Mental Health to provide data on the uptake of the peri-natal mental health course.	Kate Barker, Joint Strategic Commissioning Convener, Children and all age Mental Health (SCC)	N/A	N/A	Response: <ul style="list-style-type: none"> <li>Three groups were run between Nov 21 and Oct 22 (Nov 21, Mar 22, Sep 22).</li> <li>The service received 45 referrals and 30 women completed the course in total, an average of 10 women per group.</li> </ul>

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						<ul style="list-style-type: none"> <li>The virtual service has been well received and, as a result, continues to be offered alongside face-to-face groups.</li> </ul>
		<b>AH 34/22:</b> The Joint Executive Director for Adult Social Care and Integrated Commissioning to provide a further update on the Section 12 app.	Liz Bruce, Joint Executive Director - Adult Social Care and Integrated Commissioning	18 November 2022	December 2022	A response is being prepared.
		<b>AH 35/22:</b> The Joint Strategic Commissioning Convener for Learning Disability and Autism and all age Mental Health to provide a written update on how the Fuller Stocktake has influenced the Delivery of the Mental Health Improvement Plan.	Liz Williams, Joint Strategic Commissioning Convener for Learning Disability and Autism and all age Mental Health (SCC)	18 November 2022	December 2022	A response is being prepared.

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2 November 2022	The Accommodation with Care and Support Strategy Progress Update [Item 5]	<b>AH 43/22:</b> For Accommodation with Care and Support Strategy Leads at Surrey County Council to organise site visits for Members of the Adults and Health Select Committee to Extra Care and Supported independent Living Sites.	Accommodation with Care and Support Strategy Leads	12 December 2022	12 December 2022	The officers have been contacted for a response.
		<b>AH 44/22:</b> For Accommodation with Care and Support Strategy Leads at Surrey County Council to hold a meeting with the Chair and Vice-Chairmen of the Adults and Health Select Committee and the Chairman of the Surrey Carers Partnership Board.	Accommodation with Care and Support Strategy Leads	12 December 2022	12 December 2022	The officers have been contacted for a response.
	Surrey All Age Mental Health Investment Fund Programme: Update on	<b>AH 45/22:</b> The Joint Executive Director for Public Service Reform to provide a full list of organisations approached for collaboration on the Mental Health Investment Fund and their responses.	The Joint Executive Director for Public Service Reform	12 December 2022	12 December 2022	The officers have been contacted for a response.

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	Phasing of Implementation Planning [Item 6]	<b>AH 46/22:</b> To have a discussion with the Chairman & Vice-Chairmen of the Adults and Health Select Committee to agree a future role of the committee in the Allocation Panel of the Mental Health Investment Fund.	The Joint Executive Director for Public Service Reform	12 December 2022	12 December 2022	The officers have been contacted for a response.
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